



Terms and Conditions for Hosts

Welcome to RYDE MY CAR! These Terms and Conditions ("Terms") govern your access to and use of the RYDE MY CAR platform ("Platform") as a host. Please read these Terms carefully before using our services.

1. Acceptance of Terms

By accessing or using RYDE MY CAR as a host, you agree to be bound by these Terms. If you do not agree with these Terms, you may not use our services.

2. Host Eligibility

To become a host on RYDE MY CAR, you must meet the following eligibility criteria:

- a) Must be at least 18 years old.
- b) Must have a valid driver's license and be legally permitted to operate a motor vehicle.
- c) Must have valid insurance for the vehicle intended to be listed on the platform.
- d) Must comply with all local laws and regulations regarding vehicle rental and sharing.
- e) Must own the vehicle(s) intended to be listed on the platform or have explicit permission from the vehicle owner.
- f) May be required to have a clean driving record, free from major traffic violations or accidents.
- g) May need to undergo a vehicle inspection to ensure compliance with safety and quality standards.
- h) Should possess effective communication skills to interact professionally with renters.
- i) Should demonstrate a customer service-oriented attitude.

3. Listing Your Vehicle

As a host, you are responsible for creating accurate and detailed listings for your vehicle(s) on RYDE MY CAR. This includes providing:

- a) Clear photos of your vehicle.

- b) Hosts must specify the pricing for renting their vehicle(s) on the RYDE MY CAR platform. This includes detailing the rental rates, which may vary depending on factors such as the duration of the rental (e.g., hourly, daily, weekly), seasonal demand, and any additional fees or charges (e.g., cleaning fee, delivery fee, mileage fee).
- c) Hosts should ensure that their pricing is competitive and reflective of the market value of similar vehicles in their area.
- d) Hosts are required to provide information about the availability of their vehicle(s) for rental. This includes indicating the dates and times when the vehicle is available for booking, as well as any blackout dates or periods when the vehicle is not available for rent.
- e) Hosts should keep their availability calendar up-to-date to accurately reflect the periods when their vehicle is available for rental and to avoid double bookings or scheduling conflicts.
- f) Hosts are required to provide comprehensive information about the features of their vehicle. This may include details such as the make, model, year, mileage, fuel type, transmission type (automatic or manual), seating capacity, entertainment system, navigation system, safety features (e.g., airbags, ABS), and any additional amenities or special features available in the vehicle (e.g., sunroof, leather seats, Bluetooth connectivity).
- g) Hosts must accurately describe the condition of their vehicle. This includes noting any wear and tear, scratches, dents, or other cosmetic imperfections. Additionally, hosts should disclose any mechanical issues or known maintenance needs to ensure transparency with potential renters.
- h) Hosts may have specific rules or restrictions that renters need to adhere to when using their vehicle. These could include limitations on mileage, age restrictions for drivers, smoking or pet policies, off-road usage restrictions, or any other conditions that renters must follow during the rental period. It's essential for hosts to clearly communicate these rules and restrictions to potential renters to avoid misunderstandings or disputes.

4. Vehicle Maintenance and Safety

You agree to maintain your vehicle(s) in safe and roadworthy condition, including:

- a) Conducting regular servicing and maintenance in accordance with manufacturer recommendations to ensure optimal performance and safety.
- b) Ensuring that your vehicle complies with all applicable safety and regulatory standards, including but not limited to emissions standards, vehicle inspection requirements, and safety equipment mandates.

- c) Promptly addressing any safety recalls or issues identified by the manufacturer by scheduling necessary repairs or modifications as soon as possible. This ensures that your vehicle remains safe for use by guests and compliant with legal requirements.
- d) Regularly inspecting essential components such as brakes, tires, lights, and fluid levels to identify and address any potential safety concerns proactively.
- e) Keeping detailed records of all maintenance and repair activities, including dates, services performed, and any relevant documentation, to demonstrate compliance with safety standards and facilitate future maintenance efforts.
- f) Educating yourself on safe driving practices and sharing relevant information with guests to promote safe and responsible vehicle use during their rental period.

5. Rental Transactions

When you accept a rental booking from a guest on RYDE MY CAR, you agree to the following:

- a) Honoring the terms of the booking, including the rental duration and pricing.
- b) Providing the vehicle to the guest in the condition described in your listing.
- c) Adhering to any additional agreements or terms negotiated with the guest.

6. Insurance

As a host on RYDE MY CAR, ensuring your vehicle is adequately insured for rental purposes is paramount to protect yourself, your vehicle, and your guests. While RYDE MY CAR may provide insurance options, hosts are ultimately responsible for verifying coverage and complying with all insurance requirements.

7. Communication with Guests

You agree to communicate promptly and professionally with guests on RYDE MY CAR. This includes responding to booking inquiries, addressing guest questions or concerns, and coordinating pickup and drop-off arrangements.

8. Ratings and Reviews

Guests may leave ratings and reviews based on their experience renting your vehicle. As a host, you agree to:

- a) Encourage honest and constructive feedback from guests to help improve your hosting experience and the overall platform.
- b) Respond professionally to any negative reviews and promptly address any issues raised by guests. This includes offering solutions, explanations, or apologies as

appropriate to ensure guest satisfaction and maintain a positive reputation on the platform.

- c) Refrain from retaliating against guests for leaving negative reviews, including but not limited to withholding future bookings or leaving negative reviews in response.
- d) Maintain confidentiality and respect guests' privacy when addressing issues raised in reviews, refraining from disclosing personal information or private communications without consent.
- e) Abide by RYDE MY CAR's review policies and guidelines, ensuring that your responses comply with platform rules and standards of conduct.
- f) Continuously monitor and learn from guest feedback to enhance your hosting services and provide an exceptional experience for future guests.

9. Fees and Payments

- a) When you utilize RYDE MY CAR's platform to list your vehicle for rental, you may encounter various hosting fees, which can include transaction fees for each rental transaction completed through the platform or service fees for utilizing RYDE MY CAR's services. These fees contribute to the maintenance and operation of the platform, ensuring a seamless experience for both hosts and renters.
- b) By agreeing to use RYDE MY CAR's platform, you are acknowledging and consenting to pay any applicable fees associated with hosting your vehicle on the platform. These fees are typically outlined in the platform's terms of service or hosting agreement. It's important to review these terms carefully to understand the specific fees applicable to your use of the platform.
- c) Additionally, RYDE MY CAR may have specific payment terms in place governing how and when these fees are due. These terms may include details such as payment methods accepted, billing cycles, and any penalties for late payments. As a host on RYDE MY CAR, it's your responsibility to familiarize yourself with these payment terms and ensure compliance.
- d) Failure to adhere to RYDE MY CAR's payment terms or cover applicable fees may result in consequences such as account suspension or termination of hosting privileges. Therefore, it's essential to stay informed about the fees associated with hosting on the platform and fulfill your financial obligations in a timely manner to maintain a positive hosting experience.

10. Vehicle Registration and Compliance

You agree to ensure that your vehicle(s) are properly registered and compliant with all local laws and regulations, including but not limited to vehicle emissions standards, registration fees, and inspection requirements.

11. Cleanliness and Presentation

You agree to provide your vehicle(s) to guests in a clean and presentable condition, both inside and out. This includes regular cleaning and maintenance of the interior and exterior of the vehicle, as well as removing any personal items before each rental.

12. Prohibited Uses

You agree not to use RYDE MY CAR to list any vehicle(s) that are subject to outstanding liens, loans, or financing agreements without prior written consent from the lienholder or financier.

You agree not to use RYDE MY CAR to list any vehicle(s) that have been declared salvage, rebuilt, or otherwise deemed unfit for road use without disclosing such status in your listing.

13. Compliance with Tax Obligations

You agree to comply with all applicable tax laws and regulations related to rental income generated through RYDE MY CAR. This may include reporting rental income to tax authorities and paying any applicable taxes on rental earnings.

14. Reservation Modifications and Cancellations

You agree to accommodate reasonable reservation modifications requested by guests whenever possible. In the event that you are unable to fulfill a reservation due to unforeseen circumstances, you agree to promptly notify the guest and collaborate with them to find a suitable alternative. This may involve offering a different rental period, suggesting alternative vehicles if available, or providing a refund if necessary. Open communication and flexibility are key to ensuring a positive experience for both you and the guest.

15. Security and Safety

When you agree to list your vehicle(s) on RYDE MY CAR for rental, you commit to taking reasonable measures to safeguard your vehicle(s) and prevent theft or damage during the rental period. Here are some further details on the measures you can take:

- a) Install visible anti-theft devices like steering wheel locks or wheel clamps, and consider hidden immobilizers or GPS tracking systems.
- b) Offer secure parking options such as residential driveways or monitored parking garages, and consider installing security cameras or motion-activated lights.
- c) Provide educational resources detailing vehicle security procedures, emphasizing proper locking and storage practices.

- d) Supply emergency contact information, including your contact number and local law enforcement agencies, to guests in case of emergencies.
- e) Conduct regular vehicle inspections to identify wear and tear, addressing maintenance promptly to ensure safety.
- f) Familiarize yourself with RYDE MY CAR's policies on vehicle security and rental procedures, staying updated on any changes to ensure compliance and a positive user experience.

16. Indemnification

When hosting on RYDE MY CAR, you agree to indemnify and hold the platform harmless from any claims, damages, or liabilities arising from your use. This includes personal injury, property damage, or breach of contract claims. You may be responsible for legal costs incurred in defending against such claims. Breach of contract could also lead to liability. Timely notification of potential claims is essential. Review your insurance coverage to ensure adequate protection. Proactive risk mitigation measures can help reduce liability. Understand and adhere to RYDE MY CAR's policies to minimize risks. Your indemnification obligation covers a broad range of potential claims. By accepting this clause, you acknowledge your responsibility for managing risks associated with hosting.

17. Termination

RYDE MY CAR reserves the right to suspend or terminate your platform access for violating Terms of Service or engaging in fraudulent or illegal activities, including but not limited to:

- a) Violating Terms of Service, including misrepresentation or misconduct.
- b) Engaging in fraudulent activities like manipulating transactions.
- c) Involvement in illegal actions such as renting stolen vehicles.
- d) Providing false information or reviews.
- e) Failure to comply with local laws and regulations.
- f) Notice of suspension or termination with potential appeals process.

18. Changes to Terms

We may update or modify these Terms from time to time. It is your responsibility to review these Terms periodically for any changes. Your continued use of RYDE MY CAR after any modifications indicates your acceptance of the updated Terms.

19. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of Texas. Any disputes arising from these Terms or your use of RYDE MY CAR as a

host shall be resolved through arbitration, in accordance with applicable arbitration rules, ensuring a fair and impartial process.

20. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

21. Entire Agreement

These Terms constitute the entire agreement between you and RYDE MY CAR regarding your use of the platform as a host and supersede any prior agreements or understandings, whether oral or written.

22. Contact Us

If you have any questions or concerns about these Terms or your hosting experience on RYDE MY CAR, please contact us at _____

By using RYDE MY CAR as a host, you acknowledge that you have read, understood, and agree to abide by these Terms and Conditions.